



Competing To Grow

Fair Trading Commission March 24, 2015 Mobile Business Clinic (Mandeville)

Purpose of Competition Law

- Promote efficiency in the production and distribution of products
- Promote lower prices, better quality and greater variety of products

Purpose of Competition Law

- Fair Competition Act, 1993
- Applicable to all businesses in Jamaica
- Benefits both businesses and consumers

Ways to grow

- Price competition
- Nonprice competition
 - Product quality
 - Customer service
 - Packaging
 - Creating new products/services



Packaging





Attracting Customers

- Section 37 of the Fair Competition Act– Misleading advertising
- Provide customers with material information



Misleading Advertising



Attracting Customers

Consistency

- Advertising methods (flyers, newspapers)
- Advertised vs. actual product/service

Provide information about your refund policy

Limiting Liability

- Sensitize staff about products or services
- One price should be attached to a product
 Section 39 of the FCA- Double ticketing
- Price on shelf should be the same as price at cash register
 - Section 41 of the FCA- Sale above advertised price

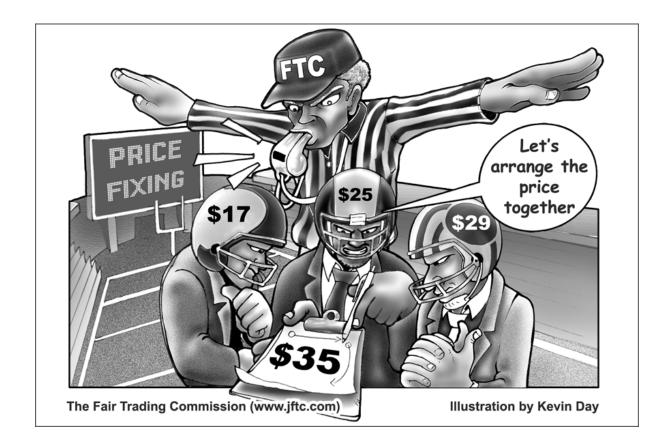
Forbidden Practices

Cartels

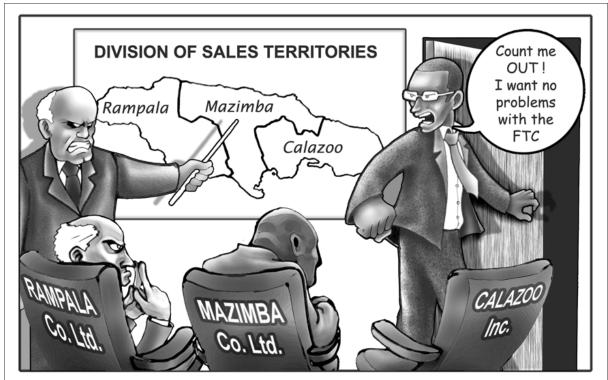
- Price fixing
- Market allocation
- Market division
- Bid rigging



Price Fixing



Market Division



The Fair Trading Commission (www.jftc.com)

Illustration by Kevin Day

Questions

THE END